

Agenda *(draft as of 1/9/18 – subject to change)*

Abstract: Kaiser Permanente International's educational programs have attracted health care leaders from 60 countries on all six continents. These programs aim to bring the knowledge of Kaiser Permanente to governments, health plans, and other international organizations that are striving to improve their health care systems. This program agenda covers Kaiser Permanente's integrated care delivery system, physician leadership and accountability, digital health and information technology, change management, strategy and vision, population care management, and innovation.

You Are Cordially Invited to the
Kaiser Permanente International
Welcome Dinner

Sunday, April 15, 2018
5:30 to 7:30 p.m.

Gather Restaurant

2200 Oxford Street, Berkeley

(at the corner of Oxford and Allston, one block from the hotel)

Phone (510) 809-0400

Monday, April 16 — 7:45 a.m. to 4:45 p.m.

Kaiser Permanente Overview, Health Information Technology, Strategy and Vision, Physician Leadership, and Total Health

Location: Ordway Building, One Kaiser Plaza, Oakland (22nd floor)
Contacts: Molly Porter (510) 918-4432 and Christine E. Aguilar (415) 271-3260

Time	Topic	Presenter
Please meet at 7:45 a.m. The bus will depart at 8:00.	Meet KP International staff in front of the Hotel Shattuck Plaza, 2086 Allston Way, Berkeley. You won't need to eat breakfast, as breakfast will be served during the program. Board the bus for One Kaiser Plaza, Oakland.	
8:30 to 9:00 a.m.	Group breakfast Welcome and introductions	Vivian Tan, MBA Vice President, Strategic Information Management and Global Relationships
9:00 to 10:00 a.m.	Kaiser Permanente: integration and innovation in health care	Molly Porter, MS Managing Consultant, Kaiser Permanente International
10:00 to 10:15 a.m.	Break	
10:15 to 11:15 a.m.	Opening keynote: How Kaiser Permanente develops and updates its strategy and vision	Vivian Tan, MBA Vice President, Strategic Information Management and Global Relationships
11:15 a.m. to 12:15 p.m.	Leading with health information technology	Lisa Caplan Senior Vice President KP-IT Care Delivery Technical Services
12:15 to 1:15 p.m.	Group lunch	
1:15 to 2:15 p.m.	Physician leadership and collaboration	Stephen Parodi, MD Executive Vice President of External Affairs, Communications, and Brand at The Permanente Federation, Associate Executive Director The Permanente Medical Group
2:15 to 2:30 p.m.	Break	
2:30 to 3:30 p.m.	Total Health and Community Benefit	Bechara Choucair, MD Senior Vice President Community Health and Benefit Chief Community Health Officer
3:30 to 4:00 m.	Debrief and evaluations	
4:00 p.m.	Board the bus and return to the Hotel Shattuck Plaza.	

Approximately 4:30 p.m.	<p>Arrive at the hotel – free evening If you'd like to take BART to San Francisco, the Berkeley station is located on Shattuck Avenue, half a block from the hotel. Taxis are available at the hotel.</p>
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Tuesday, April 17 — 7:15 a.m. to 9:00 p.m.

Oakland Medical Center Site Visit, and Networking Dinner

Location: Kaiser Permanente Oakland Medical Center, 3600 Broadway, Oakland
Contacts: Holly Ranjbin (510) 752-1741 and Latika Solanki (510) 390-4610

Important note: Patient privacy regulations must be respected at all times.

Participants must remain with the tour guide in patient care areas. Participants may not contact patients and may not view confidential patient information on computer monitors or elsewhere. Photography is not allowed in patient care areas. Any photos taken in public areas must not include patients. (KP staff may be included in photos, with permission.) Thank you for your understanding and cooperation.

Time	Topic	Presenter
Please arrive at 7:15 a.m.	<p>Meet KP International staff in front of the Hotel Shattuck Plaza, 2086 Allston Way, Berkeley. You won't need to eat breakfast, as breakfast will be served during the program.</p> <p>Bus departs at 7:30 a.m. for Oakland Medical Center 3600 Broadway, Oakland, 8th Floor Conference Room (use MacArthur entrance for dropoff and pickup)</p>	
8:00 to 9:30 a.m.	<p>Group breakfast, welcome, introductions, and overview of the Oakland Medical Center</p>	<p>Leaders from The Permanente Medical Group and Kaiser Foundation Health Plan/Hospitals will join the participants:</p> <p>Rita Ng, MD Physician-in-Chief</p> <p>Jeff Collins Area Manager</p> <p>Jennifer Slovis, MD, Chief, Health Promotion, Medical Director, Multispecialty Transitions Clinic</p>

**Learnings from the
Kaiser Permanente Model**

9:30 to 10:30 a.m.	How primary care physicians, specialists, and other health care providers work in teams to deliver proactive population health	Oakland Medical Center hosts: Jennifer Slovis, MD , Chief, Health Promotion, Medical Director, Multispecialty Transitions Clinic Matthew Dixon, MD Assistant Physician-in-Chief, Surgical Specialties, Operating/Procedures Rooms
10:30 a.m. to 12:00 p.m.	Tours of outpatient and inpatient areas, including health education, pharmacy, and lab; demonstration of KP HealthConnect	Jennifer Slovis, MD , Chief, Health Promotion, Medical Director, Multispecialty Transitions Clinic Matthew Dixon, MD Assistant Physician-in-Chief, Surgical Specialties, Operating/Procedures Rooms
12:00 to 1:00 p.m.	Group lunch and discussion with Kaiser Permanente patients, members of Oakland Medical Center's Senior Advisory Council and Patient and Family-Centered Care Council <i>(to be confirmed)</i>	
1:00 to 2:00 p.m.	Health information technology, including KP HealthConnect and telehealth	Elio Gizzi, MD KP HealthConnect champion
2:00 to 3:00 p.m.	The role of nursing in the inpatient and outpatient settings	Nicole Barnett Assistant Medical Group Administrator Sue Moffitt, RN, MA Director of Nursing and Clinical Practice Linda Monte, RN Chief Nursing Executive
3:00 to 3:30 p.m.	Debrief and evaluations. Board the bus and return to the Hotel Shattuck Plaza. Arrive by 4:00 p.m. Free time until dinner	
7:00 to 9:00 p.m.	Kaiser Permanente International networking dinner <i>(KP presenters are invited)</i> Revival Bar + Kitchen, 2102 Shattuck Avenue, Berkeley, tel. (510) 549-9950 (at the corner of Shattuck and Addison – two blocks from the Hotel Shattuck Plaza, near the Berkeley BART station) Space is very limited. We assume all LKPM participants will attend the dinner (included in the program). If you change your mind about attending, you must contact christine.e.aguilar@kp.org by April 10 so she can change the reservation.	

Wednesday, April 18 — 7:45 a.m. to 4:30 p.m.

**Garfield Innovation Center Visit, Innovation and Improvement,
and Interactive Group Exercises**

Location: The Garfield Innovation Center, 590 Whitney Street, San Leandro (Dorothea Daniels room)

Contacts: Molly Porter (510) 918-4432 and Christine E. Aguilar (415) 271-3260

Garfield Center: Trevejah Jones (510) 636-2953

Time	Topic	Presenter
Please arrive at 7:45 a.m. The bus will depart at 8:00.	Meet KP International staff in front of the Hotel Shattuck Plaza, 2086 Allston Way, Berkeley. You won't need to eat breakfast, as breakfast will be served during the program. Bring your luggage if you are leaving for the airport after the program adjourns. Board the bus for the Garfield Innovation Center, 590 Whitney Street, San Leandro	
8:45 to 9:30 a.m.	Group breakfast Welcome to the Garfield Innovation Center	Gloria Zaionz Innovation Consultant Innovation and Advanced Technology Roger Lam Principal Consultant Innovation and Advanced Technology
9:30 to 11:30 a.m.	Tour of the Garfield Innovation Center	Tour guides from Innovation and Advanced Technology: Gloria Zaionz Roger Lam
11:30 to 11:45 a.m.	Break	
11:45 a.m. to 12:45 p.m.	Interactive group exercises	Karin Cooke, MBA Director, Kaiser Permanente International
12:45 to 1:45 p.m.	Group lunch	
1:45 to 3:00 p.m.	Closing keynote: Innovation and improvement at Kaiser Permanente	Jodie Lesh, MBA Senior Vice President, National Delivery System Strategy, Planning, and Design
3:00 to 3:30 p.m.	Debrief and evaluations	
3:30 p.m.	Program adjourns. Board the bus and return to the Hotel Shattuck Plaza – arrive approximately 4:45 p.m. If you are traveling to the airport, you may take a taxi from the Garfield Innovation Center.	