

Sample Agenda *(subject to change)*

Abstract: Kaiser Permanente International's educational programs have attracted health care leaders from 60 countries on all six continents. These programs aim to bring the knowledge of Kaiser Permanente to governments, health plans, and other international organizations that are striving to improve their health care systems. This program agenda covers Kaiser Permanente's integrated care delivery system, physician leadership and accountability, digital health and information technology, change management, strategy and vision, population care management, and innovation.

You Are Cordially Invited to the
Kaiser Permanente International
Welcome Dinner

Wednesday, September 12, 2018

5:30 to 7:30 p.m.

Five Restaurant (inside the Hotel Shattuck Plaza)

2086 Allston Way, Berkeley

at the corner of Shattuck and Allston, one block from the Berkeley BART station

Phone (510) 845-7300

Thursday, September 13 — 7:45 a.m. to 9:00 p.m.

**Overview, Strategy and Vision, Health Information Technology,
Physician Leadership, Total Health, and Change Management**

Location: Ordway Building, One Kaiser Plaza, Oakland (22nd floor)

Contacts: Karin Cooke (510) 418-7659 and Christine E. Aguilar (415) 271-3260

Time	Topic	Presenter
Please meet at 7:45 a.m. The bus will depart at 8:00 a.m.	Meet KP International staff in front of the Hotel Shattuck Plaza, 2086 Allston Way, Berkeley. You won't need to eat breakfast, as breakfast will be served during the program. Board the bus for One Kaiser Plaza, Oakland.	
8:30 to 9:00 a.m.	Group breakfast Welcome and introductions	Karin Cooke, MBA Director, Kaiser Permanente International
9:00 to 10:00 a.m.	Kaiser Permanente: Integration and innovation in health care	Karin Cooke, MBA Director, Kaiser Permanente International
10:00 to 10:15 a.m.	Break	
10:15 to 11:15 a.m.	How Kaiser Permanente develops and updates its strategy and vision	Vivian Tan, MBA Vice President, Strategic Information Management and Global Relationships
11:15 a.m. to 12:15 p.m.	The journey to real-time, personalized health care	Lisa Caplan, MPH, RHIA Senior Vice President, Care Delivery Technology Services, Kaiser Permanente Information Technology
12:15 to 1:15 p.m.	Group lunch	
1:15 to 2:15 p.m.	The Permanente Medical Groups: Leadership and collaboration	Bill Marsh, MD Vice President, Care Delivery IT and Products, Sales, and Marketing, The Permanente Federation
2:15 to 2:30 p.m.	Break	
2:30 to 3:30 p.m.	Total health and community health	John Vu, MPH Vice President of Strategy, Community Health
3:30 to 4:30 p.m.	Transformation and change management	Speaker TBD
4:30 to 4:45 p.m.	Debrief and evaluations	
4:45 p.m.	Board the bus and return to the Hotel Shattuck Plaza. Free time until dinner.	
7:00 to 9:00 p.m.	Networking dinner at Revival Bar + Kitchen, 2102 Shattuck Avenue, Berkeley, tel. (510) 549-9950, corner of Shattuck and Addison – two blocks from the hotel. <i>Space is very limited, and we assume you will attend the dinner (included).</i> If you change your mind about attending, please contact christine.e.aguilar@kp.org immediately. Thank you!	

Friday, September 14 — 7:00 a.m. to 9:00 p.m.

Santa Clara Medical Center Site Visit

Important! Patient privacy regulations must be respected at all times. Participants must remain with the tour guide in patient care areas. Participants may not contact patients and may not view confidential patient information on computer monitors or elsewhere. Photography is not allowed in patient care areas. Any photos taken in public areas must not include patients. (KP staff may be included in photos, with permission.) Thank you for your understanding and cooperation.

Please meet at 7:00 a.m. in front of the Hotel Shattuck Plaza, 2086 Allston Way, Berkeley.
There's no need to eat breakfast, as breakfast will be served during the program.

Tour guides: Karin Cooke (510) 418-7659 and Christine E. Aguilar (415) 271-3260

Time	Topic	Presenter
Bus departs at 7:00 a.m.	Board the bus and travel to Kaiser Permanente Santa Clara Medical Center, 700 Lawrence Expressway, Santa Clara	
8:30 to 10:00 a.m.	Group breakfast, welcome, and introductions Overview of the Santa Clara Medical Center	Leaders from The Permanente Medical Group and Kaiser Foundation Health Plan/Hospitals will join participants
10:00 to 10:15 a.m.	Break	
10:15 to 11:15 a.m.	Topic to be announced	<i>To be announced</i>
11:15 a.m. to 12:15 p.m.	Interactive group exercise	<i>To be announced</i>
12:15 to 1:15 p.m.	Group lunch and discussion	
1:15 to 2:30 p.m.	Tours of outpatient and inpatient areas, including health education, pharmacy, and lab	<i>Tour guides will be announced</i>
2:30 to 3:15 p.m.	Demonstration of KP HealthConnect	<i>To be announced</i>
3:15 to 3:45 p.m.	Debrief and evaluations Program adjourns Board the bus and return to the Hotel Shattuck Plaza – arrive approximately 5:00 p.m. <i>If you are traveling to the airport, you may take a taxi directly.</i>	