

Innovation and Transformation in Health Care at Kaiser Permanente

September 13 and 14, 2018
Oakland and Santa Clara, California

Sample Agenda

(includes topics that will be addressed, though order of presentations and titles might change)

Abstract: Kaiser Permanente International's educational programs have attracted health care leaders from over 60 countries on six continents. The programs aim to bring the knowledge of Kaiser Permanente to governments, health plans, hospitals, and other international organizations that are striving to improve their health care systems. This program will highlight Kaiser Permanente's integrated care delivery system while sharing innovations and transformative changes the company has made in recent years. Participants will get exposure to the company's headquarters as well as a Kaiser Permanente medical center.

*You Are Cordially Invited to the
Kaiser Permanente International
Welcome Dinner*

*Wednesday, September 12, 2018
5:30 to 7:30 p.m.*

Location to be announced

Thursday, September 13 — 7:45 a.m. to 6:30 p.m.

Location: Ordway Building, One Kaiser Plaza, Oakland

Time	Topic	Presenter
Please meet at 7:45 a.m. The bus will depart at 8:00 a.m.	Meet KP International staff in front of the Hotel Shattuck Plaza, 2086 Allston Way, Berkeley. You won't need to eat breakfast, as breakfast will be served during the program. Board the bus for One Kaiser Plaza, Oakland.	
8:30 to 9:00 a.m.	Group breakfast Welcome and introductions	
9:00 to 10:00 a.m.	Kaiser Permanente: Integration and innovation in health care	
10:00 to 10:15 a.m.	Break	
10:15 to 11:15 a.m.	How Kaiser Permanente develops and updates its strategy and vision	
11:15 a.m. to 12:15 p.m.	The journey to real-time, personalized health care	
12:15 to 1:15 p.m.	Group lunch	
1:15 to 2:30 p.m.	Innovating with our members and patients	
2:30 to 2:45 p.m.	Break	
2:45 to 3:45 p.m.	Social innovation with community health	
3:45 to 4:30 p.m.	Interactive Debrief Evaluations	
5:00 to 6:30 p.m.	Evening reception (location to be announced)	

Friday, September 14 — 7:45 a.m. to 5:30 p.m.

Santa Clara Medical Center Site Visit

Location: Kaiser Permanente Santa Clara Medical Center, 700 Lawrence Expressway, Santa Clara

Time	Topic	Presenter
Please meet at 7:45 a.m. The bus will depart at 8:00 a.m.	Board the bus and travel to Kaiser Permanente Santa Clara Medical Center, 700 Lawrence Expressway, Santa Clara	
9:30 to 10:00 a.m.	Group breakfast, welcome, and introductions Overview of the Santa Clara Medical Center	
10:00 to 10:15 a.m.	Break	
10:15 to 10:45 a.m.	Partnership between The Permanente Medical Group and Kaiser Foundation Hospitals	
10:45 to 11:15 a.m.	Innovations with quality: chronic condition management	
11:15 to 11:45 a.m.	Measuring Everything: Physician and Staff Performance Rubrics	
12:15 to 1:15 p.m.	Group lunch and discussion with physician leaders	
1:15 to 2:30 p.m.	Tours of outpatient and inpatient areas, including health education, cancer center, and lab	
2:30 to 3:15 p.m.	Demonstration of KP HealthConnect	
3:15 to 3:45 p.m.	Debrief and evaluations Program adjourns Board the bus and return to the hotel (arrive approximately 5:00 to 5:30 p.m.)	