

March 25 to 27, 2019

Kaiser Permanente International's educational programs have attracted health care leaders from 82 countries. These programs aim to bring the knowledge of Kaiser Permanente to governments, health plans, and other international organizations that are striving to improve their health care systems. This program agenda covers Kaiser Permanente's integrated care delivery system, physician leadership and accountability, digital health and information technology, change management, strategy and vision, population care management, and innovation.

Agenda at a Glance*

Sunday, March 24
5:30 pm–7:30 pm

Kaiser Permanente International Welcome Dinner

Monday, March 25
7:45 am–5:15 pm

Overview, Strategy and Vision, Health Information Technology,
Physician Leadership, Total Health,
Oakland, CA

Tuesday, March 26
7:00 am–9:00 pm

Medical Center Site Visits and Networking Dinner
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San Francisco Bay Area Locations

Wednesday, March 27
7:45 am–4:00 pm

Garfield Innovation Center Visit, Innovation and Improvement,
and Interactive Group Exercises
*The Garfield Innovation Center
San Leandro, CA*

** agenda subject to change*

Monday, March 25 | 7:45 am–5:15 pm | Oakland

TIME	TOPIC
Meet at 7:45 am The bus will depart at 8:00 am.	Bus provided from hotel to Kaiser Permanente headquarters in Oakland
8:30 am– 9:30 am	Group breakfast Welcome and introductions
9:30 am–10:00 am	Kaiser Permanente: Integration and innovation in health care
10:00 am–10:15 am	Break
10:15 am–11:15 am	Kaiser Permanente's vision and strategy
11:15 am–12:15 pm	The journey to real-time, personalized health care
12:15 pm–1:15 pm	Group lunch
1:15 pm to 2:15 pm	The Permanente Medical Groups: Leadership and collaboration (with health plan, too)
2:15 pm–2:30 pm	Break
2:30 pm–3:30 pm	Community health
3:30 pm–4:30 pm	Breakout sessions on specialized topics
4:30 pm – 4:45 pm	Team huddle
4:45 pm–5:00 pm	Debrief and evaluations
4:45 pm	Free Evening

Tuesday, March 26 | 7:00 am–9:00 pm | Kaiser San Francisco Bay Area Medical Centers

TIME	TOPIC
7:00 am <i>(Bus Departure time)</i>	Meet KPI staff in front of the Hotel Site Visit: Kaiser Permanente Medical Office Center <i>(Breakfast will be served during the program.)</i>
8:00 am–9:30 am	Group breakfast Welcome and introductions
9:30 am–10:30 am	Tours of Medical Center
10:45 am–11:45 am	How primary care physicians, specialists, and other health care providers work in teams to deliver proactive population health
11:45 am–12:45 pm	Group lunch and discussion
12:45 pm–1:45 pm	Population management/quality discussion
1:45 pm–3:00 pm	Specialty Care tour
3:00 pm–3:30 pm	Debrief, Team huddles and evaluations Board the bus and return to the Hotel. Free time until dinner
7:00 pm–9:00 pm	Dinner

Wednesday, March 27 | 7:45 am–4:00 pm | Garfield Innovation Center

TIME	TOPIC
Meet at 7:45 am The bus will depart at 8:00 am	Site Visit: Garfield Innovation Center <i>(Breakfast will be served during the program)</i>
8:45 am–9:30 am	Group breakfast Welcome to the Garfield Innovation Center
9:30 am–11:00 a.m.	Tour of the Garfield Innovation Center
11:00–11:15 a.m.	Break
11:15 am–12:15 pm	Person-centered care experience
12:15 pm–1:15 pm	Group lunch
1:15 pm–2:30 pm	Delivery system design and innovation at Kaiser Permanente
2:30 pm–3:15 pm	Idea storm: capturing ideas worth spreading
3:15 pm – 3:30 pm	Program close
3:30 pm	Program adjourns Board the bus and return to the Hotel– arrive approximately 4:00 pm <i>If you are traveling to the airport, you may take a taxi from the Garfield Innovation Center.</i>