



A PROGRAM HOSTED BY



2:00 pm – 4:00 pm UTC each day		Topic 1	Topic 2
WEEK 1	Tuesday, September 15	<p>Kaiser Permanente's Mission-Powered Structure <i>Karin Cooke</i></p> <p>Our integrated system, strong mission, and long history of innovation and evidence-based medicine contribute to how our 75-year-old system operates today. This session highlights the fundamental aspects of what enables Kaiser Permanente.</p>	<p>Health Plan and Marketing <i>Deb Friesen, MD</i></p> <p>Kaiser Permanente has always considered itself a care delivery organization, even while it is also an insurance provider. This session highlights how we approach the insurance part of the organization and have developed its brand over the years.</p>
	Thursday, September 17	<p>Digitally Enabled Care <i>Prat Vemana</i></p> <p>This session highlights the foundations of Kaiser Permanente's digital platform and how we continue to enhance our digital capabilities and patient experience.</p>	<p>Physician Leadership <i>Scott Young, MD</i></p> <p>Physicians play a key role in leading medical care and other areas of our integrated system. Hear how physician leaders help shape many aspects of the organization. We'll also touch on physician burnout.</p>
WEEK 2	Tuesday, September 22	<p>Strategy and Vision <i>Vivian Tan</i></p> <p>Kaiser Permanente's strategy is updated every 5 years. In the new strategy, put in place in 2020, we are building on our core strengths while looking to optimize operations and transform the health care experience.</p>	<p>Fireside Chat with Kaiser Permanente Leaders <i>Nicole Barnett, Elizabeth McGlynn, Meri Nomi</i></p> <p>Join senior leaders from Kaiser Permanente to hear their thoughts on key considerations for strategy and operations as we emerge from COVID-19.</p>
	Thursday, September 24	<p>Primary Care and Prevention <i>Troy Long, MD</i></p> <p>We lead with primary care, and our primary care physicians serve as the hub of care and prevention. Learn how we connect primary care with other parts of the care continuum.</p>	<p>Addressing Social Determinants of Health <i>John Vu</i></p> <p>As a nonprofit, Kaiser Permanente's social mission is strong. Our Community Health work acknowledges the need to address social determinants of health and support our communities' non-medical needs.</p>

WEEK 3	Tuesday, September 29	Virtual Tour of a Medical Center <i>Karin Cooke</i> This tour will bring to life the patient experience in outpatient and inpatient facilities.	Closing Care Gaps: Working with Care Teams <i>Nolan Chang, MD</i> One key approach to care is leveraging a team of care professionals in support of the health of our patients. Explore how our teams and systems are designed to help patients take advantage of preventive care and manage their chronic conditions.
	Thursday, October 1	Big Data and AI <i>Vivian Tan</i> With more than 100 petabytes of data, Kaiser Permanente has an incredible opportunity to leverage data to inform care and experience.	Technology and Patient Care <i>Jennifer Slovis, MD</i> See how care teams leverage technology in support of caring for their patients.
WEEK 4	Tuesday, October 6	Change Management in Times of Uncertainty <i>Speakers to be added</i> This interactive session highlights stories of change during Kaiser Permanente's response to COVID-19. Participants will also be asked to share a change initiative and leverage a framework for agile change management.	
	Thursday, October 8	Delivery System Design and Innovation <i>Jodie Lesh, David Grandy</i> As an integrated system, Kaiser Permanente uses key elements of our system – people, process, place, and technology – to impact health and the health care experience. Hear about how the Office of Transformation redesigned ambulatory care and is reimagining and expanding care at home.	What's Ahead for Kaiser Permanente and Health Care Around the World <i>Karin Cooke</i> In this final session, we share some of the latest developments at Kaiser Permanente, from research, to operations, to consumer experience.