

April 21 – 24, 2024
San Francisco Bay Area

Agenda at a Glance *(subject to change)*

Thursday, March 28
7:30 – 9:00 am Pacific

Virtual Session
Overview of the United States Healthcare System

Sunday, April 21
4:30 – 7:30 pm

Kaiser Permanent International Welcome Dinner

Monday, April 22
8:00 am – 4:00 pm

Enterprise Level View - The Kaiser Permanente Model

- Structure of the integrated care system
- 5-year strategy
- Health plan overview
- Digital first mindset
- Quality and equitable outcomes

Tuesday, April 23
8:00 am – 6:00 pm

Model in Action - Medical Center Visit and Patient Experience

- Team-based care
- Innovations in care
- Medical center operational highlights
- Medical center tour

Networking Happy Hour

Wednesday, April 24
8:00 am – 4:00 pm

Deeper Dive - Trends in Value-Based Care

- Choose a track:
 - Advanced analytics/AI
 - Population health
 - Digital capabilities/experience
- Reflections on future of healthcare
- Program close